

## Davalen Defines an Exceptional Experience

### Recent Projects

Since 1993, Davalen, LLC has been a trusted name in collaborative software solutions for the enterprise. Davalen is an **IBM Premier Business Partner** that provides RapidValue Services for **Lotus Domino, WebSphere Portal, Retail & Enterprise Search and Web Content Management**. The Rapid-Value Services are designed to ensure clients receive the most value from their investment in IBM software. These services consist of a **customized blend of system architecture, mentoring and implementation assistance**.



#### Construction - Interactive Portlets for Existing Lotus Notes/Domino Application

**Software Used:** IBM Lotus Notes/Domino, IBM Web Experience Factory (WEF), IBM WebSphere Portal and DB2

**Description:** Used WEF to build four interactive portlets using the core features of an existing Lotus Notes/Domino application. Davalen designed the database, populated it with test data, and built the portlets. Design techniques included custom user interfaces, dynamic model container pattern, tabbed pages, and WEF Page Automation.

#### Finance - Guidance for Development and Integration

**Software Used:** IBM Web Experience Factory (WEF), IBM WebSphere Portal

**Description:** Davalen is providing guidance on the management of a large number of portlet instances through the creative use of WEF profiling to automate development that will reduce the overall development effort and implement integrated solutions.

#### Insurance - Complexity Displayed Easily

**Software Used:** IBM Web Experience Factory, Davalen Charts

**Description:** In collaboration with, and on behalf of IBM Lotus Services

Consulting, Davalen staff built complex portlets for searching and retrieving key customer information and displayed them in easily understood and aesthetically appealing, Davalen Charts.

#### Insurance - Independent Agents Portal

**Software Used:** IBM Web Experience Factory (WEF), WebSphere Portal

**Description:** Using WEF, WebSphere Portal, and Davalen's Application Development for WEF training course we mentored this regional insurance company through development and deployment of a portal used both internally and by the independent agent community for under-writing and tracking of thousands of insurance policies.

#### Technology: Software Manufacturer - Migration for Customer Facing Portal

**Software Used:** WebSphere Portal 7.0, and Quickr 8.5

**Description:** In collaboration with, and on behalf of IBM Lotus Services

Consulting, Davalen, took part in a Portal migration from WebSphere Portal v5 to v7 to provide a customer facing portal for ordering software, updates, licensing, as well as keeping historical tracking of client information, Davalen installed IBM WebSphere Portal 7.0 and IBM Lotus Quickr 8.5. Davalen performed full configuration to LDAP and Database to facilitate migration of JCR and migration tasks to move Portal content and further customization to Portal v7.0. Finally, Davalen enabled migration of PDM data to Quickr using PDM to Quickr migration tool and MyPlaces portlet.

#### Technology: Software Manufacturer - Installation and Migration

**Software Used:** IBM WebSphere Portal 7 FP1, Quickr 8.5, and IBM Connections 3.0

**Description:** As part of a major migration effort from IBM WebSphere Portal 5.1 to IBM WebSphere Portal 7 FP1, Davalen, in collaboration with, and on behalf of IBM Lotus Services Consulting, installed WebSphere Portal v6.1 and v7, IBM Connections 3.0 and Quickr 8.5. The migration involves migrating from PDM to Quickr, understanding the current application and make necessary modifications to use updated API's and features for IBM WebSphere Portal 7.

#### Telecommunications - B2B Solution to Enable Self-Service

**Software Used:** : IBM WebSphere Portal, IBM Web Experience Factory (WEF)

**Description:** Davalen provided a B2B solution, which enabled the customer to interact with all the business segments. Davalen analyzed the User Experience flow of the WEF application and recommended improvements to both the application architecture and layout design. Streamlined and paperless processes enabled the self-service of offerings such as retirement and health plan, 401K, savings and other products. Clients can maintain their own information using the new layout and architecture.

#### Retail - Navigation, Architecture and LOB Training

**Software Used:** OmniFind Discovery Edition, WebSphere Commerce

**Description:** Davalen provided Project Management for a WebSphere Commerce installation. Davalen designed and implemented OmniFind Search and OmniFind-driven navigation, which included the extensive metadata goal-driven architecture. Provided Line-of-Business training and development of search tuning strategy for retail.