

Davalen RapidValue Services : Retail & Enterprise Search

Since 1993, Davalen, LLC has been a trusted name in collaborative software solutions for the enterprise. Davalen is an **IBM Premier Business Partner** that provides RapidValue Services for **Lotus Domino, WebSphere Portal, Retail & Enterprise Search, and Web Content Management**. The RapidValue Services are designed to ensure clients receive the most value from their investment in IBM software. These services consist of a **customized blend of system architecture, , mentoring and implementation assistance**.

Rapid time to value in Search and Discovery is achieved by implementing best practices developed through years of experience. Davalen begins by documenting your "search agenda" utilizing a needs assessment template. This tailored search agenda is created through an analysis of business needs and opportunities and the data that is available. Performing a gap analysis, which distinguishes the search tools currently available in your environment with those needed to meet your search agenda goals, creates a customized RapidValue Services plan. This plan provides a step-by-step process for data preparation and search tool configuration thus removing much of the uncertainty from the planning process and speeding solution development.

Benefits

Davalen helps put the focus of search on achieving business goals. Whether searching for a gift at an e-commerce site or a document on an intranet site, our clients want a few highly relevant results rather than millions of results matching a simple string of text.

Our RapidValue Services offer the following benefits:

- Search results that meet business objects.
- Cost savings through well defined search agenda.
- Time savings through persona driven search tuning.

Features

A successful search implementation will produce results that meet business objects, satisfy the end user, and generate a rapid return on investment.

Davalen RapidValue Services reach these objectives by delivering:

- A customized search agenda that documents business goals.
- A Gap Analysis that maps the differences between current data sources and search capabilities from those identified as necessary through the search agenda process.
- A Design Document that is a visual representation of the data preparation and search tool configuration required meeting each business goal.



"Davalen's Retail & Enterprise Search Practice helped my project tremendously. The consultants expertise was integral for the successful implementation of our search and navigation. I hope to continue utilizing their capabilities on my next projects. I will definitely consult Davalen anytime I need to design search/navigation strategies."

KEY FEATURES

Customized Search Agenda
Gain Value with Best Practice Development

Customized to Fit Your Environment

Search Gap Analysis
Utilizes Tools Already Available.

Design Document
Meets Business Objectives

Saves money

Saves time